

TCA Digital Inclusion

Joining forces for an inclusive digital society

In: the Netherlands, Utrecht and Hilversum

Sunday 23 November 2025, UTRECHT	
From 15.00	Check-in and registration at hotel
18.00	<p>Gather in the main hall of the hotel and walk towards the dinner in the city centre of Utrecht.</p> <p>During dinner: informal opening of the TCA <i>Digital Inclusion: Joining forces for a an inclusive digital society</i> by Minke Poppema and Virginia van der Ster.</p>

Monday 24 November 2025, HILVERSUM	
08:00	<p>Gather at the hotel's main hall – departure by bus to: The Media Museum The Netherlands Institute for Sound & Vision in Hilversum.</p> <p>This location hosts the Digital Inclusion Day, organised in co-creation with our partner Digital Society Alliance.</p>
09:00 – 10:00	Registration and coffee
10:00 – 11:00	<p>Opening of the “TCA Digital Inclusion” including “Digital Inclusion Day” By NA Director Erasmus+ and Director of Digital Society Alliance</p>
From 11.00hrs	<p>Full day programme: Includes: keynotes, workshops, best practices, and networking opportunities.</p> <p><i>Participants will also have time to explore the Media Museum.</i></p>
17:30 – 18:30	Closing & networking drink
19:00	Dinner at restaurant in Hilversum
22.00	Return to the hotel in Utrecht by bus

Tuesday 25 November 2025, UTRECHT	
09.00 – 10.00	Meet in the hotel's main hall – departure by bus to the study visit locations
10.00 – 13.00	<p><u>Goal study visit:</u> Insight into the local approach: sharing lessons learned, opportunities and challenges.</p> <p>OPTION 1: AMSTERDAM – Cybersoek</p> <p><i>Cybersoek is a free digital support platform located in places like libraries and community centers across Amsterdam. It helps residents improve their digital skills through one-on-one coaching, group workshops, and special programs such as language courses and job-seeking support. During the site visit, participants will tour the Amsterdam-East library location and learn about their approach.</i></p> <p>OPTION 2: UTRECHT – Digiwijs</p> <p><i>Digiwijs is a community-based digital empowerment initiative in Utrecht, Netherlands, located in a public library. In partnership with VodafoneZiggo, it offers free services such as affordable internet, refurbished devices, and digital skills workshops to help residents fully participate in the digital world. During the site visit, participants will explore the services Digiwijs provides across Utrecht.</i></p> <p>Subject to change: depending on the number of participants we will be adding a 3rd option.</p>
13.00 – 14.00	Lunch
14.00 – 15.00hrs	Travel back in Utrecht
15.00 – 17.00	Wrap-up, reflections and final conclusions with Minke Poppema and Virginia van der Ster
17.30	Optional City Tour and dinner in the city center of Utrecht

Please be aware that this is not the final programme yet, it is still subject to change