



Lifelong Learning Programme

Satisfaction of academic and general staff with various aspects of the Erasmus mobility

Baltic seminar for Erasmus coordinators Riga,
October 9-10



Goal of the study

Goal: to assess the satisfaction of the academic and general staff with various aspects of the participation in Erasmus mobility

Tasks:

- To obtain a detailed review about the experiences and benefits gained by the target group
- To obtain a detailed assessment (including experiences, benefits gained from the participation in the program, nuances in cooperation, understanding, attitudes)
- To assess the satisfaction of the participants

Target group

- Academic and general staff members who have participated in the Erasmus mobility program during the academic years 2011/2012 and 2012/2013
- Sample size: 304 respondents
 - 71% academic staff
 - 29% general staff
- Research method: online internet survey

Conclusions – overall satisfaction

- 99% of the respondents are satisfied with their Erasmus experience
- 100% of the respondents would recommend to a colleague/friend to participate in the Erasmus programme
- Almost 100% of respondents would like to participate again

Conclusions – motivation, preparation

- Motivation for participation:
 - Possible cooperation with colleagues from other HEIs
 - International experience and exchange of experience
- Overall the level of satisfaction with preparatory stage for the mobility is high, but if looked at more in detail, lower evaluations are given to:
 - Grant amounts
 - Clarity and information about the grant calculations

Conclusions - cooperation

- Cooperation with the Erasmus coordinator
 - Majority of participants are satisfied with the cooperation with Erasmus coordinator
 - Issues participants would like to receive more information about:
 - Practical information - transportation, accommodation, etc.
 - Study programmes/courses in host HEI
 - Host institutions

Conclusions - support

- Forms of support received from Erasmus coordinators
 - Content of the mobility
 - Organizational matters (transportation, accommodation, etc)
 - Reporting
- Received support regarding organizational issues, such as flight and hotel reservations, was evaluated the lowest by the participants

Conclusions - benefits

- Benefits of the mobility
 - Successful cooperation and partnership building
 - International experience and experience exchange

The benefits fit the aims of the mobility and that affects the overall satisfaction – results meet the expectations!

Conclusions - dissemination

- Distribution of experience:
 - Informal communication with colleagues
 - Separate events within departments or units
 - 95 % use gained experience in everyday work (lectures, methodology, improvements of processes in units/departments)

Conclusions - recognition

- Recognition of mobility:
 - Approx $\frac{3}{4}$ of participants admit that their mobility is recognized
 - Mostly academic staff
 - Yearly evaluations
 - Academic elections and re-elections

Suggestions

- The grant calculations and financial rules of the mobility should be explained in more detail;
- The importance of the mobilities in the international cooperation building should be promoted.

Thank you!